# CONSTANCE E. BAGLEY MANAGERS and the LEGAL ENVIRONMENT STRATEGIES FOR THE 21ST CENTURY Copysignted Internal Copysignted Internal

# CHAPTER 2 Ethics and the Law

# TRUE FALSE QUESTIONS

1. Compliance with the law is the baseline for effective and responsible managerial action.

ANSWER: True

SKILL LEVEL: Ethics OBJECTIVE: AICPA: Legal

2. Boycotting is a way in which customers show displeasure with unethical corporate activity.

ANSWER: True

SKILL LEVEL: Analytic OBJECTIVE: AICPA: Legal

3. From 1990 until today, the gap between what average workers make and what CEO's of companies make in the Standard and Poor's Index has narrowed.

ANSWER: False

SKILL LEVEL: Analytic OBJECTIVE: AICPA: Legal

4. Ethics and law are unrelated.

ANSWER: False SKILL LEVEL: Ethics OBJECTIVE: AICPA: Legal

5. The chief executive officer plays the most significant role in instilling a sense of ethics throughout the organization.

ANSWER: True SKILL LEVEL: Ethics OBJECTIVE: AICPA: Legal

6. Nobel Prize winner in economics Milton Friedman asserts that the only guiding criterion for the corporation should be profitability within the confines of the law.

ANSWER: True SKILL LEVEL: Ethics OBJECTIVE: AICPA: Legal

7. Employees are not stakeholders of a corporation.

ANSWER: False SKILL LEVEL: Ethics

OBJECTIVE: AICPA: Legal

Legislatures in only a minority of the states have enacted statutes authorizing corporate boards to
take into account all stakeholders and constituencies even when a change in control or breakup of the
corporation has become inevitable.

ANSWER: False SKILL LEVEL: Ethics OBJECTIVE: AICPA: Legal

9. Delaware has a constituency statute.

ANSWER: False SKILL LEVEL: Ethics OBJECTIVE: AICPA: Legal

10. The two main schools of ethical thought are teleological and deontological.

ANSWER: True SKILL LEVEL: Ethics OBJECTIVE: AICPA: Legal

11. Under the Teleological theory, the ethical good of an action is judged by the effect of the action on others.

ANSWER: True SKILL LEVEL: Ethics OBJECTIVE: AICPA: Legal

12. The Deontological theory focuses on the consequences of an action rather than on the motivation of the individual.

ANSWER: False SKILL LEVEL: Ethics OBJECTIVE: AICPA: Legal

13. Utilitarianism is a major deontological system that operates under the proposition that the ideal is to focus on motivation rather than on consequences.

ANSWER: False SKILL LEVEL: Ethics OBJECTIVE: AICPA: Legal

14. Utilitarianism seeks to equalize the benefit to everyone.

ANSWER: False SKILL LEVEL: Ethics OBJECTIVE: AICPA: Legal 15. As opposed to other forms of business, it is well accepted that the primary ethical and legal duty of corporations is to maximize shareholder value.

ANSWER: False SKILL LEVEL: Ethics OBJECTIVE: AICPA: Legal

16. Kantian theory considers universalizability and reversibility.

ANSWER: True SKILL LEVEL: Ethics OBJECTIVE: AICPA: Legal

17. Rawlsian moral theory seeks to develop principles behind a "veil of information."

ANSWER: False SKILL LEVEL: Ethics OBJECTIVE: AICPA: Legal

18. Rawlsian moral theory seeks to maximize the condition of the worst off person in society.

ANSWER: True SKILL LEVEL: Ethics OBJECTIVE: AICPA: Legal

19. Immanuel Kant argued that spending money in ways that are not consistent with shareholder wishes is tantamount to imposing a tax and unilaterally deciding where the money will be spent.

ANSWER: False

SKILL LEVEL: Analytic OBJECTIVE: AICPA: Legal

20. If an action does not maximize shareholder value, and the firm has no ethical reason to act, the action should not be taken.

ANSWER: True SKILL LEVEL: Ethics OBJECTIVE: AICPA: Legal

### MULTIPLE CHOICE QUESTIONS

- 1. Which of the following allows rights-based moral theories to be compared to other theories such as a utilitarian framework?
  - A. Deontology
  - B. Teleological theory
  - C. Comparative justice
  - D. Rawlsian moral theory

ANSWER: C

SKILL LEVEL: Ethics

OBJECTIVE: AICPA: Critical Thinking

- 2. Which of the following is true regarding the relationship between law and ethics?
  - A. The law attempts to prohibit all "bad" behavior.
  - B. An action that is unethical is also considered illegal in the U.S.
  - C. Both that the law attempts to prohibit all "bad" behavior and that an action that is unethical is also considered illegal in the U.S.
  - D. An action that is unethical may nonetheless be legal.

ANSWER: D

SKILL LEVEL: Ethics OBJECTIVE: AICPA: Legal

- 3. What was the result in the case of *Bammert v. Don's Super Valu, Inc.*, the case in the text involving the alleged retaliatory firing by the defendant of the wife of a police officer after the officer arrested the wife of the owner of Don's Super Valu?
  - A. That the firing was prohibited because of the at-will employment principle.
  - B. That the firing was legal because of the at-will employment principle.
  - C. That the firing was prohibited because of a public policy exception to the at-will principle.
  - D. That the firing was legal because of the employment contract involved.

ANSWER: B

SKILL LEVEL: Analytic OBJECTIVE: AICPA: Legal

- 4. Which of the following are the three main theories under the comparative justice framework?
  - A. Retributive, Kantian, and Rawlsian
  - B. Compensatory, comparative, and retributive
  - C. Distributive, compensatory, and retributive
  - D. Utilitarianism, teleological, and compensatory

ANSWER: C

SKILL LEVEL: Ethics OBJECTIVE: AICPA: Legal

- 5. In 2010, the average CEO of a company in the Standard and Poor's 500 Index took home more than \_\_\_\_\_ times as much as the average worker.
  - A. 50
  - B. 100
  - C. 300
  - D. 500

ANSWER: C

SKILL LEVEL: Analytic OBJECTIVE: AICPA: Legal

- 6. Which of the following is a psychological disorder referenced in the text resulting in a lack of empathy and the inability to recognize boundaries?
  - A. Prevalent personality disorder
  - B. Narcissistic personality disorder

- C. Corporate phenomena disorder
- D. Trial disorder

ANSWER: B

SKILL LEVEL: Analytic OBJECTIVE: AICPA: Legal

- 7. Which of the following international organizations adopted a convention criminalizing bribes to government officials and recommending a prohibition on the tax deductibility of bribes?
  - A. The Foreign Corrupt Practices Consortium
  - B. The Organization of Economic Cooperation and Development
  - C. The International Business Legal and Ethical Revision Association
  - D. Transparency International

ANSWER: B

SKILL LEVEL: Diversity OBJECTIVE: AICPA: Legal

- 8. Which of the following is true regarding the growth of socially responsible mutual funds?
  - A. Such funds have remained flat with little change in America, but they have grown significantly in Europe.
  - B. Such funds have remained flat with little change in Europe, but they have grown significantly in America.
  - C. Both America and Europe have seen a decline in interest in socially responsible funds.
  - D. Both America and Europe have seen growth in socially responsible funds.

ANSWER: D

SKILL LEVEL: Ethics OBJECTIVE: AICPA: Legal

- 9. Which of the following is the leading association of CEOs in the United States?
  - A. The Ethical Association of CEOs
  - B. The CEO Association of America
  - C. The Business Roundtable
  - D. The World Concern Association of CEOs

ANSWER: C

SKILL LEVEL: Analytic OBJECTIVE: AICPA: Legal

- 10. Under the "Ethical Business Leader's Decision Tree" discussed in the text, which of the following is the first question managers should ask themselves when determining whether a proposed action is ethical?
  - A. Whether it will result in a loss of profits
  - B. Whether stockholders would approve
  - C. Whether the CEO would approve
  - D. Whether it is legal

ANSWER: D

SKILL LEVEL: Ethics OBJECTIVE: AICPA: Legal

- 11. Which of the following is the group given the ultimate legal authority to change management?
  - A. Shareholders
  - B. Human resource managers
  - C. The mayor in the applicable jurisdiction
  - D. The city council in the applicable jurisdiction

ANSWER: A

SKILL LEVEL: Analytic OBJECTIVE: AICPA: Legal

- 12. Which of the following is a term for the maximization of shareholder value?
  - A. Shareholder importance
  - B. Shareholder primacy
  - C. Value of shares maximization
  - D. Corporate allocation

ANSWER: B

SKILL LEVEL: Analytic OBJECTIVE: AICPA: Legal

- 13. Which of the following is a term for a state statute authorizing boards of corporations to take into account all stakeholders and constituencies even when a change in control or breakup of the corporation has become inevitable?
  - A. Corporate control
  - B. Break-up
  - C. Constituency
  - D. Protection

ANSWER: C

SKILL LEVEL: Ethics OBJECTIVE: AICPA: Legal

- 14. In which of the following are a majority of Fortune 500 companies incorporated?
  - A. New York
  - B. California
  - C. Delaware
  - D. Connecticut

ANSWER: C

SKILL LEVEL: Analytic OBJECTIVE: AICPA: Legal

- 15. Which of the following is a stakeholder of a corporation?
  - A. Customers only
  - B. Employees and customers, but not managers
  - C. Managers and employees, but not customers
  - D. Customers, employees and managers

ANSWER: D

SKILL LEVEL: Ethics OBJECTIVE: AICPA: Legal

- 16. Which of the following is true regarding shareholder primacy?
  - A. It is never legally mandated.
  - B. It is always legally mandated.
  - C. It is legally mandated only in very narrow circumstances.
  - D. There is no such thing.

ANSWER: C

SKILL LEVEL: Ethics OBJECTIVE: AICPA: Legal

- 17. Which of the following is recognized as the primary obligation of directors of a corporation?
  - A. That the obligation of the directors is to manage the corporation for the best interest of the corporation.
  - B. That the obligation of the directors is to manage the corporation for the best interest of the officers.
  - C. That the obligation of the directors is to manage the corporation for the best interest of the employees.
  - D. That the obligation of the directors is to manage the corporation for the best interest of the community.

ANSWER: A

SKILL LEVEL: Ethics OBJECTIVE: AICPA: Legal

- 18. Nobel prize winner Milton Friedman asserts that "social responsibility" is a fundamentally \_\_\_\_\_\_ doctrine.
  - A. positive
  - B. risky
  - C. good
  - D. subversive

ANSWER: D

SKILL LEVEL: Ethics OBJECTIVE: AICPA: Legal

- 19. Which of the following illustrates that corporate conduct violating society's expectations can result in new forms of regulation without regard for feasibility or cost?
  - A. The White-Rush Dow Jones Conciliatory Act of 2011
  - B. The Dodd-Frank Wall Street Reform and Consumer Protection Act of 2010
  - C. The Corporate and Securities Reform and Retribution Consumer Protection Act of 2011
  - D. The Securities and Oversight Act of 2009.

ANSWER: B

SKILL LEVEL: Ethics OBJECTIVE: AICPA: Legal

20. Which of the following statements regarding the teleological theory is false?

- A. Teleological theory is concerned with consequences.
- B. Teleological theory judges the ethical good of an action by the effect of the action on others.
- C. Teleological theory focuses more on the motivation and principle behind an action.
- D. Both that teleological theory is concerned with consequences and that teleological theory judges the ethical good of an action by the effect of the action on others.

ANSWER: C

SKILL LEVEL: Ethics OBJECTIVE: AICPA: Legal

- 21. Rawls believed that social policies developed behind the veil of ignorance would create a system that most benefits the
  - A. Majority
  - B. Minority
  - C. Least well off
  - D. Most well off

ANSWER: C

SKILL LEVEL: Ethics OBJECTIVE: AICPA: Legal

- 22. According to the Kantian theory of universalizability, the ethical worth of an act is determined by whether one
  - A. would want such a rule applied to minority members of society
  - B. would want everyone to perform in this manner
  - C. could get away with such an action
  - D. could live with the results of such an action

ANSWER: B

SKILL LEVEL: Ethics OBJECTIVE: AICPA: Legal

- 23. Which of the following is part of Kant's categorical imperative?
  - A. The form of an action rather than the intended result determines the ethical worth.
  - B. No one person's interest is given more weight than another.
  - C. Distribution favors the person getting the worst share.
  - D. Both that no one person's interest is given more weight than another and that distribution favors the person getting the worst share.

ANSWER: A

SKILL LEVEL: Ethics OBJECTIVE: AICPA: Legal

- 24. Which of the following is <u>not</u> an example of St. Thomas Aquinas' requirements for a law to be just?
  - A. The law must be within the power of individuals to fulfill it.
  - B. The law must be consonant with a reasoned determination of the universal good.
  - C. The law must be formed to promote a private benefit to the majority.
  - D. The law must be widely promulgated.

ANSWER: C

SKILL LEVEL: Ethics OBJECTIVE: AICPA: Legal

- 25. Which of the following plays the most significant role in instilling a sense of ethics throughout an organization?
  - A. The CEO
  - B. The human resources manager
  - C. Each employee's immediate supervisor
  - D. The employees themselves

ANSWER: A

SKILL LEVEL: Ethics OBJECTIVE: AICPA: Legal

- 26. According to St. Thomas Aquinas, the only true laws were those that followed \_\_\_\_\_\_
  - A. reasoned law
  - B. customary law
  - C. eternal law
  - D. localized law

ANSWER: C

SKILL LEVEL: Ethics OBJECTIVE: AICPA: Legal

- 27. Which of the following is true regarding the Organization of Economic Cooperation and Development (OECD)?
  - A. It is comprised of nations form North America, Europe, and Asia-Pacific.
  - B. It is a subsidiary of the European Union.
  - C. It is comprised of nations who entered into the North American Free Trade Agreement.
  - D. It is comprised of states inside the U.S.

ANSWER: A

SKILL LEVEL: Diversity OBJECTIVE: AICPA: Legal

- 28. According to the Delaware Supreme Court, when does the role of a director shift from being a "protector of the corporate bastion" to being an "auctioneer" charged with obtaining the highest realizable short-term value for the shareholders?
  - A. Only when the breakup of the corporation or a change of control has become inevitable
  - B. Whenever a yearly loss is reflected
  - C. At the point that a yearly loss has been reflected for three straight years
  - D. When the CEO and the board of directors are in disagreement, and there has also been a yearly loss reflected for three straight years

ANSWER: A

SKILL LEVEL: Analytic OBJECTIVE: AICPA: Legal

Fact Pattern 2-1 (questions 29-30 apply)

Susan is an accountant who works in a company owned by Richard. Richard is concerned about the amount of taxes he will owe for the year and asks Susan to falsify his income tax return. Susan refuses. Richard fires her. Susan asks you for advice telling you that Richard is unethical and that she is certain that the law prohibits all unethical conduct.

- 29. Refer to fact pattern 2-1. Which of the following is the theory on which Richard will most likely rely?
  - A. The employer-freedom principle
  - B. The employment-at-will principle
  - C. The free-country theory
  - D. The free-market theory

ANSWER: B

SKILL LEVEL: Reflective Thinking OBJECTIVE: AICPA: Critical Thinking

- 30. Refer to fact pattern 2-1. Which of the following is a theory on which Susan may be able to prevail?
  - A. Public policy
  - B. Reflective policy
  - C. Implied protection
  - D. No justification

ANSWER: A

SKILL LEVEL: Reflective Thinking OBJECTIVE: AICPA: Critical Thinking

Fact Pattern 2-2 (questions 31-32 apply)

Jack decides to donate leftover food from his restaurant to a homeless shelter. Brock, an employee who was angry with Jack over not getting a raise, claimed that Jack decided to donate the food only for publicity and that Jack did not really care about homeless people. Peggy, another employee disagreed, contending that regardless of his motivation, Jack was acting ethically because of the consequences involved and the number of people helped.

- 31. Refer to fact pattern 2-2. Upon which of the following would Jack most likely rely in contending that he donated the food because he was motivated to help the poor?
  - A. Rawlsian moral theory
  - B. Teleological theory
  - C. Artificial person application
  - D. Deontological theory

ANSWER: D

SKILL LEVEL: Reflective Thinking OBJECTIVE: AICPA: Critical Thinking

- 32. Refer to fact pattern 2-2. Upon which of the following would Peggy most likely rely to support her contention?
  - A. Rawlsian moral theory
  - B. Teleological theory
  - C. Artificial person application
  - D. Deontological theory

ANSWER: B

SKILL LEVEL: Reflective Thinking OBJECTIVE: AICPA: Critical Thinking

Fact Pattern 2-3 (questions 33-34 apply)

Wally and Janice are both managers in a small corporation set up to manufacture sporting goods. They both receive bonuses for any ideas that benefit the company, although Janice's bonus is computed at a lower rate than Wally's because she has been at the company a shorter amount of time. Janice has a great marketing idea that would result in her receiving a bonus of \$1,000. She has it all worked out on her computer. Unknown to her, one evening after business hours, Wally obtains the information from her computer and submits it himself the next day. He is immediately awarded a bonus of \$2,000 for the information. Fortunately for Janice, Sally, a custodian, saw Wally in Janice's office and heard him calling his wife while he was there to brag about his misdoings. Sally informed Blaire, the CEO, of Wally's actions.

- 33. Refer to fact pattern 2-3. Which of the following types of justice is involved if Blaire requires that Wally give Janice \$1,000?
  - A. Compensatory
  - B. Retributive
  - C. Fair
  - D. Justifiable

ANSWER: C

SKILL LEVEL: Ethics

**OBJECTIVE:** AICPA: Critical Thinking

- 34. Refer to fact pattern 2-3. Which of the following types of justice is involved if Blaire requires that Wally give Janice the entire \$2,000 bonus he received?
  - A. Compensatory
  - B. Retributive
  - C. Fair
  - D. Justifiable

ANSWER: B

SKILL LEVEL: Ethics

**OBJECTIVE:** AICPA: Critical Thinking

- 35. Monica tells all her employees that she expects them to treat others as they would like to be treated. Which of following is a descriptive term for Monica's requirement?
  - A. The Required Rule
  - B. The Accepted Rule
  - C. The Golden Rule
  - D. The Advanced Rule

ANSWER: C

SKILL LEVEL: Ethics

OBJECTIVE: AICPA: Critical Thinking

## **ESSAY QUESTIONS**

1. Art, the sole shareholder of ABC Company, got a ticket for reckless driving because he was speeding through a school zone at 85 miles per hour. Sue, the wife of the officer who gave Art the ticket, was an employee of ABC Company. Art asked her if she could get the ticket "fixed" for him. Sue indeed talked to her husband, but he was unwilling to tear up the ticket. Art was incensed and fired Sue on the spot saying that she could not be counted upon to do anything the right way. Discuss the pros and cons of whether Sue should prevail in an action against ABC Company alleging a violation of public policy.

ANSWER: The facts are similar to those in *Bammert v. Don's Super Value, Inc.* discussed in the text. Students should discuss fairness in employment versus the employment-at-will doctrine.

SKILL LEVEL: Reflective Thinking OBJECTIVE: AICPA: Critical Thinking

Discuss and explain the ethical business leader's decision tree referenced in the text.

ANSWER: Students should discuss the questions presented in the decision tree such as whether a proposed action is legal, whether it maximizes shareholder is value, and whether the action is ethical.

SKILL LEVEL: Ethics OBJECTIVE: AICPA: Legal

3. Set forth the ways described in the text in which ethics and law are related.

ANSWER: (1) A judge or jury's assessment of the ethical character of an action may determine how the law is interpreted and applied in a given case, (2) law often reflects society's consensus about what constitutes appropriate behavior; (3) law can help define the roles managers play, how they play those roles, and whether they have played them well; (4) patterns of unethical behavior tend to result in illegal behavior over time; and (5) unethical conduct tends, over time, to lead to more onerous business regulation.

SKILL LEVEL: Reflective Thinking OBJECTIVE: AICPA: Critical Thinking

4. You are the owner of a small Internet company. You are planning a public offering in 12 months. You ask your accountant to prepare an optimistic business model that shows a greater profitability potential than a conservative estimate would produce. When the accountant questions your profitability assumptions, you remind him that he has been given 10,000 shares of the company stock at a low price. A public offering would dramatically increase the value of those shares. Discuss the ethical issues faced by the owner and the accountant. How should they be resolved?

ANSWER: The ethical business leader's decision tree should be consulted. An action that is illegal should not be performed. Assuming illegality is not involved, other considerations are whether shareholder value is maximized; and, if not, whether it is ethical to perform the action. It appears that bribery may be involved. If the optimistic business model would be inaccurate, the owner should withdraw the request; and the accountant should refuse to provide an inaccurate model.

SKILL LEVEL: Reflective Thinking OBJECTIVE: AICPA: Critical Thinking

5. Your company has asked you to write a code of ethics. What should you include and why?

ANSWER: Many examples are reported in the text of situations in which companies encountered difficulties due to unethical conduct. Students should set forth rules guarding against unethical as well as illegal conduct.

SKILL LEVEL: Ethics OBJECTIVE: AICPA: Legal

6. Your company has grown from a national to a multi-national entity. How have your ethical responsibilities changed? To whom do you owe these responsibilities?

ANSWER: As the text makes clear in the section titled "When Ethics Travel," practices regarded as ethically unacceptable in the United States may be common practice in foreign countries. Students should discuss the fact that ethical responsibilities are owed to all affected including citizens and employees of a host country.

SKILL LEVEL: Diversity

OBJECTIVE: AICPA: Critical Thinking

7. You are the CEO of a multi-billion dollar company. Your company employs over 75,000 people. The company is being sued for \$100 million dollars as the result of racial discrimination against your customers. Your investigation reveals that some of your managers are actively violating the law. Discuss the steps you would take to ensure your company's compliance with ethical norms and legal requirements.

ANSWER: Students should discuss the need for an ethical code of conduct and the need to take immediate action to end the discrimination, including discharge of those responsible if needed.

SKILL LEVEL: Reflective Thinking OBJECTIVE: AICPA: Critical Thinking

8. Discuss why Enron failed and who should be held responsible for the failure.

ANSWER: Students should discuss improper accounting practices, questionable information provided to Wall Street investors and the public; wrongful actions by managers; and the wrongful use of partnerships.

SKILL LEVEL: Reflective Thinking OBJECTIVE: AICPA: Critical Thinking

9. List the two main schools of ethical thought and their main focus.

ANSWER: The two main schools of ethical thought are teleological and deontological. Teleological theory is concerned with consequences. Under teleological theory, the ethical good of an action is to be judged by the effect of the action on others. Deontological theory focuses more on the motivation and principle behind an action than on the consequences.

SKILL LEVEL: Ethics OBJECTIVE: AICPA: Legal