

- 1. When beginning the collection of the client data base, which of the following would be most important for the nurse to do?
 - A) Establish a trusting relationship
 - B) Determine the client's strengths
 - C) Identify health problems
 - D) Make inferences
- 2. A nurse is interpreting and validating information from the client. The nurse is in which phase of the interview?
 - A) Introductory
 - B) Working
 - C) Summary
 - D) Closing
- 3. Which statement by the nurse could be construed as judgmental?
 - A) "How often do your adult children visit?"
 - B) "Your husband's death must have been difficult for you."
 - C) "You must quit smoking because it is offensive to others."
 - D) "How do you feel about getting older?"
- 4. A nurse is interviewing a client. Which nonverbal behavior by the nurse would best facilitate communication?
 - A) Standing while the client is seated
 - B) Using a moderate amount of eye contact
 - C) Sitting across the room from the client
 - D) Minimizing facial expressions
- 5. After teaching a group of students about verbal communication techniques, the instructor determines that the teaching was successful when the students identify which of the following as an example of a closed-ended question/statement?
 - A) "What is your relationship with your children?"
 - B) "Tell me what you eat in a normal day."
 - C) "Are you allergic to any medications?"
 - D) "What is your typical day like?"

- 6. A client is having difficulty describing a chief complaint of chest pain. Which action by the nurse would be most appropriate?
 - A) Ignore the complaint for now and return to it later.
 - B) Provide a laundry list of descriptive words.
 - C) Restate the question using simple terms.
 - D) Wait in silence until the client can determine the correct words.
- 7. A client asks "Can I take the herb, ginkgo biloba, with my other medications?" What action would be best if the nurse is unsure of the answer?
 - A) Promise to find out the information for the client.
 - B) Ignore the question by changing the subject.
 - C) Tell the client to only take prescribed medication.
 - D) Encourage the client to ask the pharmacist.
- 8. The nurse is preparing to assess the mental status of an older adult client. Which of the following would the nurse need to assess first?
 - A) Sensory abilities
 - B) General intelligence
 - C) Severe phobias
 - D) Irrational cognition
- 9. When interviewing a Hispanic client, the nurse enlists the assistance of a "culture broker," based on the understanding that this person's primary function is to:
 - A) Interpret the language and culture.
 - B) Evaluate the client's health practices.
 - C) Teach the client about health care.
 - D) Make the client feel comfortable and safe.
- 10. Upon entering an exam room, the client states, "Well! I was getting ready to leave. My schedule is very busy and I don't have time to waste waiting until you have the time to see me!" Which response by the nurse would be most appropriate?
 - A) "Our schedule is very busy also. We got to you as soon as we could."
 - B) "No one is holding you captive, you are free to leave at any time."
 - C) "Would you like to speak to the office manager about your complaint?"
 - D) "You seem very angry. I am ready to begin your exam now."

- 11. When describing the purpose for obtaining a comprehensive health history to a client, which of the following would the nurse include as primary?
 - A) Completes the client's health record.
 - B) Assures a trusting interpersonal relationship.
 - C) Evaluates the seriousness of the client's risk factors.
 - D) Provides a focus for the physical exam.
- 12. Which of the following questions would be most important for the nurse to ask first when obtaining the health history?
 - A) "Do you have adequate health insurance coverage?"
 - B) "Are you generally fairly healthy?"
 - C) "What is your major health concern at this time?"
 - D) "Did you bring all your medications with you?"
- 13. When using the mnemonic COLDSPA, which question would be most appropriate to use to evaluate the "P"?
 - A) "What makes it worse?"
 - B) "When did it start?"
 - C) "How does it feel?"
 - D) "What does it look like?"
- 14. After teaching a group of students about the review of systems component of the health history, the instructor determines that the teaching was successful when the students identify which data as an example?
 - A) "High school diploma plus 2 years of college"
 - B) "Caregiver reliable source of information"
 - C) "Menarche at age thirteen"
 - D) "Lungs clear to auscultation bilaterally"
- 15. A new graduate nurse asks another more experienced nurse about the best way to assess a client's dietary habits. Which suggestion would be most appropriate?
 - A) Ask the client to explain the food pyramid.
 - B) Obtain a 24-hour diet recall.
 - C) Ask about the contents of one meal.
 - D) Determine how often the client eats.

- 16. The nurse is assessing the client's activity and exercise level. Which client statement would indicate to the nurse that the client is getting the recommended amount of exercise?
 - A) "I walk on the treadmill once or twice a week."
 - B) "I play basketball with a team each week."
 - C) "I go to an aerobics class for 1 hour three times a week."
 - D) "I swim for 30 minutes each Saturday morning."
- 17. Which method would be most appropriate to determine a client's medication and substance use?
 - A) Ask the client to identify which medications he or she is taking every day.
 - B) Ask the client to bring all the medications and supplements to the interview.
 - C) Ask the caregiver whether the client is taking the prescribed medications.
 - D) Ask the client whether he or she takes any over-the-counter medications.
- 18. The nurse is preparing to assess a female client's activities related to health promotion and maintenance. Which question would provide the most objective and thorough data?
 - A) "Do you always wear your seatbelt when driving?"
 - B) "How much beer, wine, or alcohol do you drink?"
 - C) "Do you use condoms with each sexual encounter?"
 - D) "Could you describe how you perform self-breast exams?"
- 19. A nurse is creating a genogram for a client's family health history. The nurse would use which of the following to denote the client's female relatives?
 - A) Circle
 - B) Square
 - C) Triangle
 - D) Rectangle
- 20. The nurse is in the introductory phase of the client interview. Which of the following activities would be appropriate?
 - A) Collaborating with the client to identify problems
 - B) Explaining the purpose of the interview
 - C) Determining the client's reason for seeking care
 - D) Obtaining family health history data

- 21. A client states, "My wife died two months ago today." Which of the following responses would be most appropriate?
 - A) "What did she die of?"
 - B) "How does that make you feel?"
 - C) "You probably must be sad."
 - D) "Are you feeling sad, depressed, angry, or upset?"
- 22. The nurse is using the mnemonic, COLDSPA, to assess a client's complaint of abdominal pain. The nurse asks the patient to rate the pain on a scale of 0 to 10. The nurse is assessing which aspect of the complaint?
 - A) Character
 - B) Onset
 - C) Severity
 - D) Pattern
- 23. The nurse is obtaining information about a client's past health history. Which client statement would best reflect this aspect?
 - A) "My mom's still alive but my dad died 10 years ago of heart failure."
 - B) "I have a brother with leukemia and a sister with hypertension."
 - C) "I had surgery 5 years ago to repair an inguinal hernia."
 - D) "I have been having some pain when I urinate for the last several days."
- 24. A group of students is reviewing for a quiz on verbal and nonverbal communication. The students demonstrate a need for additional studying when they identify which of the following as an example of nonverbal communication?
 - A) Attitude
 - B) Silence
 - C) Laundry list
 - D) Facial expression
- 25. Selected sections of a health history are listed below. Place them in the correct sequence, beginning with the section that is obtained first.
 - A) Family health history
 - B) Reason for seeking care
 - C) Biographic data
 - D) Review of body systems
 - E) History of present concern
 - F) Past health history

- 26. The nurse is completing a review of systems for a client. Which of the following information would the nurse document related to the client's musculoskeletal system? Select all that apply.
 - A) Joint stiffness
 - B) Rhinorrhea
 - C) Shortness of breath
 - D) Chest pain
 - E) Muscle strength
 - F) Swelling

Answer Key

- 1. A
- 2. B
- 3. C 4. B
- 5. C
- 6. B
- 7. A
- 8. A
- 9. A
- 10. D
- 11. D 12. C
- 13. A
- 14. C
- 15. B
- 16. C
- 17. B
- 18. D
- 19. A
- 20. B
- 21. B
- 22. C 23. C
- 24. C
- 25. A, B, C, D, E, F
- 26. A, E, F