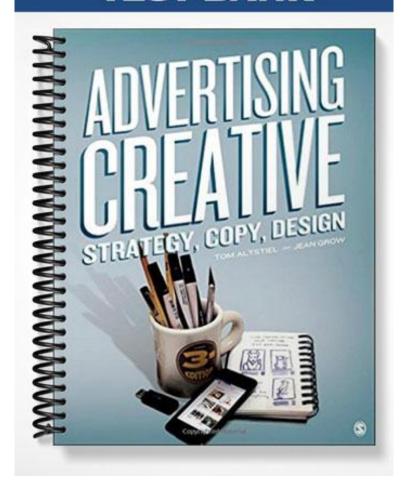
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Chapter 2: Before You Get Started

- 1. AIDA stands for...
 - a. Attention, Internet, Desire and Attitude
 - b. Attention, Interest, Desire and Action
 - c. Action, Interest, Definition and Attention
 - d. Action, Interest, Definition and Attitude
- 2. The consumer profile of Maria for Excedrin answered:
 - a. What Maria did for recreation
 - b. How Maria might be reached with media
 - c. Demographic and psychographic questions
 - d. All of the above
- 3. The Copy Platform can be used to:
 - a. Connect people with the product
 - b. Stimulate a desire to know what's most important
 - c. Provide security in purchase of the product
 - d. Organize an affiliation of users with the product
- 4. The action step in the AIDA formula is designed to:
 - a. Help customers avoid false or misleading information
 - b. Find ways to connect the advertiser with the customer
 - c. Support claims made in the other steps of the formula
 - d. Elicit testimonials from satisfied customers
- 5. In understanding what a brand is and what it does you must know:
 - a. A brand is the name on the box as well as what's in the box
 - b. A brand is an Image used under fair use provisions
 - c. A brand is a promise
 - d. A part of the public domain
- 6. In order to establish a relevant brand, advertising must position:
 - a. The perception consumers have of your product relative to the competition
 - b. Reposition and rebrand the product with their audience accordingly
 - c. The media for optimal search engine marketing across the digital spectrum
 - d. Branded storytelling to reach a maximum audience with social media

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- 7. Resonance takes place when the stimuli put into your communication:
 - a. Exceeds a superlative amount of attention by the audience
 - b. Avoids exaggeration, hyperbole, and extraneous attention
 - c. Overcomes the obvious falsity of the product claims
 - d. Evokes meaning in a listener or a viewer
- 8. The three types of relationships between parent and sub-brands include:
 - a. Co-drivers
 - b. Equitable drivers
 - c. Semi-Endorsers
 - d. Distractors
- 9. Guidelines for successful brand extensions include:
 - a. Screening all new brand extensions for congruence
 - b. Earmarking all the compromises other brands make
 - c. Identifying how your brand can emphasize profits
 - d. Eliminating all brand packaging that is co-congruent
- 10. People align themselves with:
 - a. Satisfaction of their wants and needs along the consumer continuum
 - b. The happiest brands they can find in comparison to generic brands
 - c. A brand that reflects what they see when they look in the mirror
 - d. Values and ideas consistent with fair trade practices and eco values

True/False

- 11. Features and benefits must be tied together in the customers mind
 - a. T
 - b. F
- 12. Ethnographic research can be used to elicit the inner feelings of the customer
 - a. T
 - b. F
- 13. Account planning is really all about solving the clients problem
 - a. T
 - b. F
- 14. Research always replaces insight when it comes to interpreting research findings
 - a. T
 - b. F

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- 15. The consumer profile essentially answers the classic five W questions of journalism
 - a.]
 - b. F

Essay

- 16. Please discuss the differences between objectives, strategies and tactics.
- 17. Can you discuss the origins of account planning and its role in the advertising process?
- 18. How might ethnography and/or projective techniques be used to help you to better understand your target audience?
- 19. Please describe the differences between features and benefits.
- 20. Why is storytelling so important to the branding process?