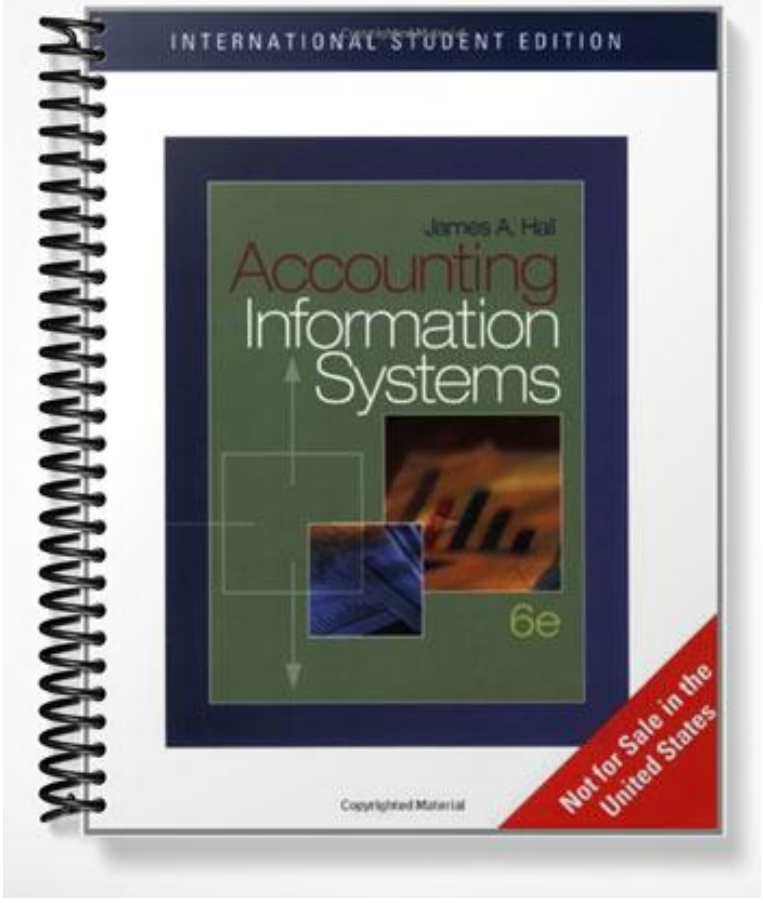
TEST BANK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Chapter 2—Introduction to Transaction Processing

TRUE/FALSE

1. Processing more transactions at a lower unit cost makes batch processing more efficient than real-time systems.

   ANS: T PTS: 1

2. The process of acquiring raw materials is part of the conversion cycle.

   ANS: F PTS: 1

3. Directing work-in-process through its various stages of manufacturing is part of the conversion cycle.

   ANS: T PTS: 1

4. The top portion of the monthly bill from a credit card company is an example of a turn-around document.

   ANS: T PTS: 1

5. The general journal is used to record recurring transactions that are similar in nature.

   ANS: F PTS: 1

6. Document flowcharts are used to represent systems at different levels of detail.

   ANS: F PTS: 1

7. Data flow diagrams represent the physical system.

   ANS: F PTS: 1

8. Document flowcharts are often used to depict processes that are handled in batches.

   ANS: T PTS: 1

9. Program flowcharts depict the type of media being used (paper, magnetic tape, or disks) and terminals.

   ANS: F PTS: 1

10. System flowcharts represent the input sources, programs, and output products of a computer system.

    ANS: T PTS: 1

11. Program flowcharts are used to describe the logic represented in system flowcharts.

    ANS: T PTS: 1

12. Batch processing systems can store data on direct access storage devices.

ANS: T PTS: 1

13. Backups are automatically produced in a direct access file environment.

ANS: F PTS: 1

14. The box symbol represents a temporary file.

ANS: F PTS: 1

15. Auditors may prepare program flowcharts to verify the correctness of program logic.

ANS: T PTS: 1

16. A control account is a general ledger account which is supported by a subsidiary ledger.

ANS: T PTS: 1

17. The most significant characteristic of direct access files is access speed.

ANS: T PTS: 1

18. Real time processing is used for routine transactions in large numbers.

ANS: F PTS: 1

19. Batch processing is best used when timely information is needed because this method processes data efficiently.

ANS: F PTS: 1

20. An inverted triangle with the letter “N” represents a file in “name” order.

ANS: F PTS: 1

21. Real-time processing in systems that handle large volumes of transactions each day can create operational inefficiencies.

ANS: T PTS: 1

22. Operational inefficiencies occur because accounts unique to many concurrent transactions need to be updated in real time.

ANS: F PTS: 1

23. Operational inefficiencies occur because accounts common to many concurrent transactions need to be updated in real time.

ANS: T PTS: 1

24. Batch processing of noncritical accounts improves operational efficiency.

ANS: T PTS: 1

25. Batch processing of accounts common to many concurrent transactions reduces operational efficiency.

ANS: F PTS: 1

MULTIPLE CHOICE

1. Which system is not part of the expenditure cycle?
   a. cash disbursements
   b. payroll
   c. production planning/control
   d. purchases/accounts payable

   ANS: C PTS: 1

2. Which system produces information used for inventory valuation, budgeting, cost control, performance reporting, and make-buy decisions?
   a. sales order processing
   b. purchases/accounts payable
   c. cash disbursements
   d. cost accounting

   ANS: D PTS: 1

3. Which of the following is a turn-around document?
   a. remittance advice
   b. sales order
   c. purchase order
   d. payroll check

   ANS: A PTS: 1

4. The order of the entries made in the ledger is by
   a. transaction number
   b. account number
   c. date
   d. user

   ANS: B PTS: 1

5. The order of the entries made in the general journal is by
   a. date
   b. account number
   c. user
   d. customer number

   ANS: A PTS: 1

6. In general a special journal would not be used to record
   a. sales
   b. cash disbursements
   c. depreciation
   d. purchases

   ANS: C PTS: 1

7. Which account is least likely to have a subsidiary ledger?
   a. sales
   b. accounts receivable
   c. fixed assets
   d. inventory

   ANS: A PTS: 1

8. Subsidiary ledgers are used in manual accounting environments. What file is comparable to a subsidiary ledger in a computerized environment?
   a. archive file
   b. reference file
   c. transaction file
   d. master file

   ANS: D PTS: 1

9. A journal is used in manual accounting environments. What file is comparable to a journal in a computerized environment?
   a. archive file
   b. reference file
   c. transaction file
   d. master file

   ANS: C PTS: 1

10. In a computerized environment, a list of authorized suppliers would be found in the
    a. master file
    b. transaction file
    c. reference file
    d. archive file

    ANS: C PTS: 1

11. Which of the following is an archive file?
    a. an accounts payable subsidiary ledger
    b. a cash receipts file
    c. a sales journal
    d. a file of accounts receivable that have been written off

    ANS: D PTS: 1

12. Which document is not a type of source document?
    a. a sales order
    b. an employee time card
    c. a paycheck
    d. a sales return receipt

    ANS: C PTS: 1

13. The most important purpose of a turn-around document is to
    a. serve as a source document
    b. inform a customer of the outstanding amount payable
    c. provide an audit trail for the external auditor
    d. inform the bank of electronic funds deposits

ANS: A PTS: 1

14. Which type of graphical documentation represents systems at different levels of detail?
    a. data flow diagram
    b. document flowchart
    c. system flowchart
    d. program flowchart

    ANS: A PTS: 1

15. Data flow diagrams
    a. depict logical tasks that are being performed, but not who is performing them
    b. illustrate the relationship between processes, and the documents that flow between them and trigger activities
    c. represent relationships between key elements of the computer system
    d. describe in detail the logic of the process

    ANS: A PTS: 1

16. Document flowcharts
    a. depict logical tasks that are being performed, but not who is performing them
    b. illustrate the relationship between processes, and the documents that flow between them and trigger activities
    c. represent relationships between key elements of the computer system
    d. describe the logic of the process

    ANS: B PTS: 1

17. When determining the batch size, which consideration is the least important?
    a. achieving economies by grouping together large numbers of transactions
    b. complying with legal mandates
    c. providing control over the transaction process
    d. balancing the trade off between batch size and error detection

    ANS: B PTS: 1

18. In contrast to a real-time system, in a batch processing system
    a. there is a lag between the time when the economic event occurs and the financial records are updated
    b. relatively more resources are required
    c. a greater resource commitment per unit of output is required
    d. processing takes place when the economic event occurs

    ANS: A PTS: 1

19. In contrast to a batch processing system, in a real-time system
    a. a lag occurs between the time of the economic event and when the transaction is recorded
    b. relatively fewer hardware, programming, and training resources are required
    c. a lesser resource commitment per unit of output is required
    d. processing takes place when the economic event occurs

    ANS: D PTS: 1

20. The type of transaction most suitable for batch processing is
    a. airline reservations

b. credit authorization
c. payroll processing
d. adjustments to perpetual inventory

ANS: C PTS: 1

21. The type of transaction most suitable for real-time processing is
a. recording fixed asset purchases
b. recording interest earned on long-term bonds
c. adjusting prepaid insurance
d. recording a sale on account

ANS: D PTS: 1

22. Which step is not found in batch processing using sequential files?
a. control totals
b. sort runs
c. edit runs
d. immediate feedback of data entry errors

ANS: D PTS: 1

23. Both the revenue and the expenditure cycle can be viewed as having two key parts. These are
a. manual and computerized
b. physical and financial
c. input and output
d. batch and real-time

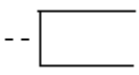
ANS: B PTS: 1

24. All of the following can provide evidence of an economic event except
a. source document
b. turn-around document
c. master document
d. product document

ANS: C PTS: 1

25. Which method of processing does not use the destructive update approach?
a. batch processing using direct access files
b. real-time processing
c. batch processing using sequential files
d. all of the above use the destructive update approach

ANS: C PTS: 1

26. Which symbol represents a data store?
a. 
b. 

c. 

d. 

ANS: B PTS: 1

27. Which symbol represents a manual operation?

a. 

b. 

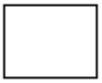
c. 

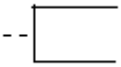
d. 

ANS: D PTS: 1

28. Which symbol represents accounting records?

a. 

b. 

c. 

d. 

ANS: A PTS: 1

29. Which symbol represents a document?

a. 

b. 

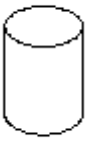
c. 

d. 

ANS: B PTS: 1

30. Which symbol represents a magnetic tape (sequential storage device)?

a. 

b. 

c. 

d. 

ANS: D PTS: 1

31. Which symbol represents a decision?

a. 

b. 

c. 

d. 

ANS: A PTS: 1

32. The characteristics that distinguish between batch and real-time systems include all of the following except
    a. time frame
    b. resources used
    c. file format
    d. efficiency of processing

    ANS: C PTS: 1

33. A file that stores data used as a standard when processing transactions is
    a. a reference file
    b. a master file
    c. a transaction file
    d. an archive file

    ANS: A PTS: 1

34. Sequential storage means
    a. data is stored on tape
    b. access is achieved through an index
    c. access is direct
    d. reading record 100 requires first reading records 1 to 99

    ANS: D PTS: 1

35. Real-time processing would be most beneficial in handling a firm's
    a. fixed asset records
    b. retained earning information
    c. merchandise inventory
    d. depreciation records

    ANS: C PTS: 1

36. Which accounting application is least suited for batch processing?
    a. general ledger
    b. vendor payments
    c. sales order processing
    d. payroll

    ANS: C PTS: 1

37. Which accounting application is best suited for batch processing?
    a. general ledger
    b. vendor payments
    c. sales order processing
    d. payroll

    ANS: D PTS: 1

38. Operational inefficiencies occur because
    a. accounts both common and unique to many concurrent transactions need to be updated in real time.
    b. accounts common to many concurrent transactions need to be updated in real time.
    c. accounts unique to many concurrent transactions need to be updated in real time.
    d. None of the above are true statements

    ANS: B PTS: 1

39. Operational efficiencies can be improved by
    a. updating accounts both common and unique to many concurrent transactions in real time.
    b. updating accounts both common and unique to many concurrent transactions in batch mode.
    c. updating accounts unique to many concurrent transactions in real time and updating common accounts in batch mode.
    d. None of the above are true statements

    ANS: C PTS: 1

SHORT ANSWER

1. List two of the three transaction cycles.

   ANS:
   expenditure cycle, conversion cycle, revenue cycle

   PTS: 1

2. Documents that are created at the beginning of the transaction are called _____.

   ANS:
   source documents

   PTS: 1

3. _____ are the two data processing approaches used in modern systems.

   ANS:
   Batch processing and real-time processing

   PTS: 1

4. Give a specific example of a turn-around document.

   ANS:
   credit card, electricity, water, or telephone bill, etc.

   PTS: 1

5. Explain when it is appropriate to use special journals.

   ANS:

Special journals are used to record large volumes of recurring transactions that are similar in nature.

PTS: 1

6. What are the subsystems of the revenue cycle?

   ANS:
   sales order processing, cash receipts

   PTS: 1

7. What are the subsystems of the expenditure cycle?

   ANS:
   purchasing, cash disbursements, payroll

   PTS: 1

8. Most organizations have replaced the general journal with a _____.

   ANS:
   journal voucher system

   PTS: 1

9. Provide a specific example of a general ledger account and a corresponding subsidiary ledger.

   ANS:
   accounts receivable control account and accounts receivable subsidiary, accounts payable control account and accounts payable subsidiary, inventory control and a subsidiary of specific inventory items, fixed asset control account and a subsidiary of specific fixed assets, notes receivable/payable and individual notes receivable and payable

   PTS: 1

10. Name five documentation techniques?

    ANS:
    entity-relationship diagrams, data flow diagrams, document flowcharts, system flowcharts, program flowcharts

    PTS: 1

11. Why is the audit trail important?

    ANS:
    The audit trail is used to track transactions from the source document to the financial statements and vice versa. Accountants use the audit trail to correct errors, answer queries, and perform audits.

    PTS: 1

12. List a method of data processing that uses the destructive update approach?

ANS:
batch method using direct access files or real-time processing

PTS: 1

13. Only four symbols are used in data flow diagrams. What are they?

ANS:
process, data store, data flow, entity

PTS: 1

14. Which flowchart depicts the relationship between processes and the documents that flow between them and trigger activities?

ANS:
document flowcharts

PTS: 1

15. What are the three characteristics that are used to distinguish between batch and real-time systems.

ANS:
time lag, resource use, efficiency

PTS: 1

16. Give one advantages of real-time data collection.

ANS:
certain transaction errors can be prevented or detected and corrected at their source.

PTS: 1

17. In one sentence, what does updating a master file record involve?

ANS:
Updating a master file record involves changing the value of one or more of its variable fields to reflect the effects of a transaction.

PTS: 1

18. What is *destructive update*?

ANS:
Destructive update involves replacing an old data value with a new value and thus destroying the original.

PTS: 1

ESSAY

1. Describe the key activities in the revenue, conversion, and expenditure cycles.

ANS:
Revenue cycle: Sales order processing involves preparation of sales orders, credit granting, shipment and billing. Cash receipts collects cash and makes bank deposits.

Conversion cycle: Production system involves planning, scheduling, and control of the manufacturing process. Cost accounting system monitors the flow of cost information related to production.

Expenditure cycle: Purchases/accounts payable involves the acquisition of physical inventory. Cash disbursements authorizes payment and disburses funds. Payroll monitors labor usage and disburses paychecks to employees.

PTS: 1

2. Categorize each of the following activities into the expenditure, conversion or revenue cycles and identify the applicable subsystem.
   a. Preparing the weekly payroll for manufacturing personnel.
   b. Releasing raw materials for use in the manufacturing cycle.
   c. Recording the receipt of payment for goods sold.
   d. Recording the order placed by a customer.
   e. Ordering raw materials.
   f. Determining the amount of raw materials to order.

   ANS:
   a. Expenditure cycle-payroll subsystem.
   b. Conversion cycle-production system subsystem.
   c. Expenditure cycle-accounts payable subsystem.
   d. Revenue cycle-sales order processing subsystem.
   e. Expenditure cycle-purchases subsystem.
   f. Conversion cycle-production subsystem.

   PTS: 1

3. What does an entity-relationship diagram represent? Why do accountants need to understand them?

   ANS:
   Entity-relationship diagrams represent the relationship between entities in a system. An entity is either 1) a resource (such as cash or inventory), 2) an event (such as a sale or a receipt of cash), or 3) an agent (such as a customer or vendor). ERDs represent the relationship between entities graphically. ERDs are used in the design of databases.

   PTS: 1

4. Time lag is one characteristic used to distinguish between batch and real-time systems. Explain. Give an example of when each is a realistic choice.

   ANS:
   Batch processing collects similar transactions into groups (batches) and processes them all at once. Hence, affected files are up to date immediately after the update, but can be expected to be out of date until the next run. Hence, there is a time lag between the event and its recording in the system. A payroll system is often handled with batch processing since it must be up to date at fixed time periods and need not be modified between pay dates.

Real-time systems process each transaction as it occurs and files are always up to date–there is no time lag. This is preferred when there may be a need to query the system for the status of transactions. A sales order processing system would benefit from real-time processing. Hence, customer questions could be answered easily, without waiting for the next update (as would be required if the system was batch).

PTS: 1

5. There are two subsystems to the revenue cycle. What are they and what occurs within each?

   ANS:
   The two subsystems of the revenue cycle are *sales order processing* and *cash receipts*. In the sales order processing subsystem, the sales order is processed, credit granted, goods are shipped, customer is billed, and related files updated (sales, accounts receivable, inventory, etc.). In the cash receipts subsystem, cash is collected and deposited in the bank and files updated (cash, accounts receivable, etc.).

   PTS: 1

6. Resource use is one characteristic used to distinguish between batch and real-time systems. Explain.

   ANS:
   Batch processing typically requires the use of fewer resources including programmer time and effort, computer time, hardware, and user training.

   Real-time systems require significantly more programming time, especially in the development of the user interface, often require much more computer time, and more expensive hardware, even a dedicated processor.

   PTS: 1

7. Give a brief description of each of the following documentation techniques: document flowchart, systems flowchart, and program flowchart.

   ANS:
   Document flowcharts present the entities of a system (especially in manual systems): records (e.g., documents, journals, ledgers, and files), the organizational units involved in the process, and the activities performed in each unit.

   System flowcharts portray the relationships between source data, transaction files, computer programs, master files, and output, including the form or type of media of each.

   Program flowcharts represent the logic of a particular program. Each step is represented by a separate symbol, each of which represents one or more lines of computer instructions. The order of the steps is represented by the flow lines.

   PTS: 1

8. Give an example of how cardinality relates to business policy?

   ANS:

Cardinality reflects normal business rules as well as organizational policy. For instance, the 1:1 cardinality between the entities "Salesperson" and "Company Car" suggests that each salesperson in the organization is assigned one company car. If instead the organization's policy were to assign a single automobile to one or more salespersons who share it, this policy would be reflected by a 1:M relationship.

PTS: 1

9. For what purpose are ER diagrams used?

ANS:
An **entity relationship (ER) diagram** is a documentation technique used to represent the relationship between entities. One common use for ER diagrams is to model an organization's database.

PTS: 1

10. What is an entity?

ANS:
Entities are physical resources (automobiles, cash, or inventory), events (ordering inventory, receiving cash, shipping goods) and agents (salesperson, customer, or vendor) about which the organization wishes to capture data.

PTS: 1

11. Is a DFD an effective documentation technique for identifying who or what performs a particular task? Explain.

ANS:
No. A DFD shows which tasks are being performed, but not who performs them. It depicts the logical system.

PTS: 1

12. Is a flowchart an effective documentation technique for identifying who or what performs a particular task? Explain.

ANS:
Yes. A flowchart depicts the physical system and illustrates who, what, and where a task is performed.

PTS: 1

13. How may batch processing be used to improve operational efficiency?

ANS:
A single transaction may affect several different accounts. Some of these accounts, however, may not need to be updated in real-time. In fact, the task of doing so takes time which, when multiplied by hundreds or thousands of transactions, can cause significant processing delays. Batch processing of non-critical accounts, however, improves operational efficiency by eliminating unnecessary activities at critical points in the process.

PTS: 1

14. If an organization processes large numbers of transactions that use common data records, what type of system would work best (all else being equal)?

    ANS:
    Large-scale systems that process high volumes of transactions, often use real-time data collection and batch updating. Master file records that are unique to a transaction such as customer accounts and individual inventory records can be updated in real time without causing operational delays. Common accounts should be updated in batch mode. Real-time processing is better suited to systems that process lower transaction volumes and those that do not share common records.

    PTS: 1

15. Why might an auditor use a program flowchart?

    ANS:
    When testing an application program, the auditor needs details about its internal logic provided by the program flowchart to design the audit tests.

    PTS: 1

16. How are computer system flowcharts and program flowcharts related?

    ANS:
    The system flowchart shows the relationship between two computer programs, the files that they use, and the outputs that they produce. However, this level of documentation does not provide the operational details that are sometimes needed An auditor wishing to assess the correctness a program's logic cannot do so from the system flowchart. A program flowchart provides this detail. Every program represented in a system flowchart should have a supporting program flowchart that describes its logic.

    PTS: 1

17. What are the key distinguishing features of legacy systems?

    ANS:
    Legacy systems tend to have the following distinguishing features: they are mainframe based applications; they tend to be batch oriented; early legacy systems use flat-files for data storage, however, hierarchical and network databases are often associated with later era legacy systems. These highly structured and inflexible storage systems promote a single-user environment that discourages information integration within business organizations.

    PTS: 1

18. What information is provided by a record layout diagram?

    ANS:
    Record layout diagrams are used to reveal the internal structure of the records that constitute a file or database table. The layout diagram usually shows the name, data type, and length of each attribute (or field) in the record.

    PTS: 1

19. Comment on the following statement: "Legacy systems use flat file structures."

ANS:
A flat-file structure is a single-view model that characterizes legacy systems in which data files are structured, formatted, and arranged to suit the specific needs of the *owner* or primary user of the system. Such structuring, however, may omit or corrupt data attributes that are essential to other users, thus preventing successful integration of systems across the organization.

PTS: 1

20. What factor influences the decision to employ real-time data collection with batch updating rather that purely real-time processing? Explain.

ANS:
Transaction volume is the key factor. Large scale systems that process high volumes of transactions, often use real-time data collection and batch updating. Master file records that are unique to a transaction such as customer accounts and individual inventory records can be updated in real time without causing operational delays. Common accounts should be updated in batch mode. Real-time processing is better suited to systems that process lower transaction volumes and those that do not share common records.

PTS: 1

21. How is backup of database files accomplished?

ANS:
Each record in a database file is assigned a unique disk location or *address* that is determined by its primary key value. Because only a single valid location exists for each record, updating the record must occur in-place.

PTS: 1

APPENDIX QUESTION

22. Contrast procedures for preparing backups in a sequential file environment and direct access file environment.

ANS:
The finished product of a sequential file update process is a new physical master file. The new file contains all the records from the original file, including records updated by transactions, as well as those unprocessed and copied in their original state. The old master file continues to exist in its original form. This feature provides an automatic backup capability called the Grandfather-Father-Son approach. The father is the original master file and the son is the newly created (updated) file. Following the next file update, the father become the grandfather, the son becomes the father, and the new file is the new son. If the current master is destroyed, the backup file (grandfather or father) can be restored and transactions can be reprocessed.

In the direct access file environment, the destructive update approach is used. The original value in an account on the master file is “destroyed” and replaced with the new value. This approach leaves no backup copy of the master file after the update process. If the current version of the master file is damaged, there is no version of the master file to use to reconstruct the data. Therefore, special backup procedures must be implemented. Before processing, the master file must be copied to create a backup file. If the master file is destroyed, the backup copy of the master file and a copy of the transaction file are used to recreate the new master file.

PTS: 1

23. Explain how a hashing structure works and why it is quicker than using an index. Give an example. If it so much faster, why isn't it used exclusively?

ANS:
A hashing structure typically works by taking a key value and using it to divide a prime number. The result is a unique number almost all of the time if enough decimal places are used. The resulting numbers are used to find the unique location of the record. Calculating a record's address is faster than searching for it through an index. It is not used exclusively because it does not use the storage disk efficiently. Some disk locations will never be selected because they do not correspond to legitimate key values. Also, different record keys may sometimes translate to the same address and data collision could occur. A way around this exists using pointers, but the additional pointers slow down the system.

PTS: 1

24. Explain the following three types of pointers: physical address pointer, relative address pointer, and logical key pointer.

ANS:
A **physical address pointer** contains the actual disk storage location (cylinder, surface, and record number) needed by the disk controller. This approach allows the system to access the record directly without obtaining further information.

A **relative address pointer** contains the relative position of a record in the file. This address (i.e., the 200^{th} record on the file) must be further manipulated to convert it to the actual physical address. The conversion software determines this by using the physical address of the beginning of the file, the length of each record in the file, and the relative address of the record being sought.

A **logical key pointer** contains the primary key of the related record. This key value is then converted into the record’s physical address by a hashing algorithm.

PTS: 1