

**SOLUTIONS MANUAL**

Jentz Miller Cross

**WEST'S**  
**BUSINESS LAW**  
Alternate Edition

Text  
Summarized Cases  
Legal, Ethical, International,  
and E-Commerce Environment



Tenth Edition

# Chapter 2: Courts and Alternative Dispute Resolution

## NEW RESOURCES:

### **ThomsonNOW for *West's Business Law: Alternate Edition***

Students can practice identifying and applying legal principles in these automatically graded assignments for every chapter and unit. Instructors can upload their syllabi, create and customize the assignments, track student progress, contact students about assignments and due dates, and create reports summarizing data. This Web-based system can be found at either of the following:

<http://wbl-alt.westbuslaw.com>

<http://www.thomsonedu.com/westbuslaw/wbl-alt>

The categories of questions include:

***Chapter Review*** to cover basic concepts and principles in ten to fifteen questions

***Brief Hypotheticals*** to emphasize spotting issues and rules of law through series of seven to ten questions on short factual scenarios

***Legal Reasoning*** to require students to analyze factual situations and apply rules of law in responding to five questions

***Applications and Analysis—Reviewing Features*** to encourage students to analyze the facts presented in the hypothetical scenarios at the end of the text of each chapter, identify the issues in dispute, and apply the rules discussed in the chapter

***Cumulative Questions for Each Unit*** entitled “Synthesizing Legal Concepts”

### ***JoinIn on TurningPoint***

Students with wireless keypads respond to questions and receive immediate feedback. You can spur classroom discussion, give quizzes, and gauge student comprehension. *JoinIn on TurningPoint's* features include text-specific content. For details, go to

**<http://turningpoint.thomsonlearningconnections.com>**



### ***Business Company and Resource Center (BCRC)***

*BCRC* consists of a comprehensive business library and online research tool linked to thousands of periodicals, journals, financial information, reports, company histories, and more. *BCRC's* features include a user's guide with real-world exercises. For information, see

**<http://bcrc.swlearning.com>**



## **MULTIMEDIA MATERIALS:**

### ***Instructor's Resource CD-ROM (IRCD)***

The *IRCD* includes the following supplements:

***Course Planning Guide***

***Instructor's Manual***

***Answers to Questions and Case Problems and  
Alternate Problem Sets with Answers***

***Test Bank 1***

***Test Bank 2***

***Case-Problem Cases***

***Case Printouts***

***Lecture Outline System***

***PowerPoint Slides***

***ExamView Testing Software***

***Instructor's Manual for the Drama of the Law video  
series***

***Handbook of Landmark Cases and Statutes in  
Business Law and the Legal Environment***

***Handbook on Critical Thinking and Writing in  
Business Law and the Legal Environment***

*A Guide to Personal Law* **PRINTED SUPPLEMENTS:****TM** *Instructor's Manual*

Pages 23-42. Extensive background material on the landmark *Marbury v. Madison* case is provided in one of the special “Enhancing Your Lecture” features in this chapter of the IM. In preparing for a discussion of personal jurisdiction, you might wish to photocopy, or print out from the computerized version of the IM, the text of New York’s long arm statute (included in this chapter of the IM) to acquaint your students with a specific state’s requirements in this respect. Suggested answers to the *Video Questions* at the end of this chapter in the text are provided at relevant locations in this chapter of the IM.

**β** *Study Guide*

Pages 7-12.

**👁** *Transparencies*

Transparency No. 7 (WBL Exhibit 2-1): *The State and Federal Court Systems*

Transparency No. 8 (WBL Concept Summary 2.3): *Alternative Dispute Resolution (ADR)*

***Case Printouts***

See pages 5-30 for full versions of cases excerpted in this chapter.

**Ω** *Answers to Questions and Case Problems and Alternate Problem Sets with Answers*

Pages 5-10, A-1 to A-3, and B-1 to B-3. The special *Video Questions* in Chapter 2 focus on the video titled *Jurisdiction in Cyberspace*.

***Test Bank 1***

Pages 11-20.

 ***Test Bank 2***

Pages 11-22.

< ***Lecture Outline System***

Chapter 2 Overheads.

 **SOFTWARE SUPPLEMENTS:**

<sup>TM</sup> ***Instructor's Manual***

See Chapter 2 of the Instructor's Manual on the *IRCD*.

## Ω *Answers to Questions and Case Problems*

See Chapter 2 of the Answers Manual on the *IRCD*.

## *ExamView Testing Software*

*IRCD*: See Chapter 2.

## *Case-Problem Cases*

See Chapter 2 of the Case-Problem Cases on the *IRCD*.

## ◆ *Legal Research Exercises on the Web*

Your students may find it useful to practice online research. Each chapter in WBL includes related activities designed to assist in this practice. For the activity that corresponds to the material in WBL Chapter 2, go to either of the following addresses:

<http://wbl-alt.westbuslaw.com>

<http://www.thomsonedu.com/westbuslaw/wbl-alt>

Select Chapter 2. Click on “Internet Exercises” to access the following exercises:

**Activity 2–1: LEGAL PERSPECTIVE—Alternative Dispute Resolution**

**Activity 2–2: MANAGEMENT PERSPECTIVE—Resolve a Dispute Online**

**Activity 2–3: HISTORICAL PERSPECTIVE—The Judiciary’s Role in American Government**

## *Handbook of Landmark Cases and Statutes in Business Law and the Legal Environment*

The following landmark cases included in this selection on the *IRCD* may be of interest to students who study the material in this chapter:

*Marbury v. Madison*

*Shearson/American Express, Inc. v. McMahon*

 **VIDEO SUPPLEMENTS:**
 ***PowerPoint Slides***

To highlight some of this chapter's key points, you might use the Lecture Review PowerPoint slides compiled for Chapter 2.

**K** ***PBS Ethics in America Series***

Video No. 8 of this series, entitled *Truth on Trial*, takes a critical look at the adversarial system of justice in the United States and the “courtroom truth” that results. Included on the panel discussing the issue is Supreme Court Justice Antonin Scalia.

 ***Equal Justice Under Law Series***

After you have covered the topic of judicial review, you might consider showing your students the video in “Equal Justice Under Law” series entitled *Marbury v. Madison*—the landmark case that first enunciated the doctrine of judicial review.

 **SPECIAL RESOURCES:**
 ***West's Business Law: Alternate Edition on the Web***

Information valuable to instructor and student alike is available on, and will continue to be added to, our *West's Business Law: Alternate Edition* Web site at either of the following addresses:

**<http://wbl-alt.westbuslaw.com>**

**<http://www.thomsonedu.com/westbuslaw/wbl-alt>**

Resources include:

***Relevant Web sites*** for all of the *Emerging Trends* features  
***Sample Answers to the Case Problems with Sample***

***Answers*** that appear at the end of every chapter

***Videos*** referenced in the new *Video Questions* at the ends of selected chapters

***Internet Exercises*** that familiarize students with online legal resources and additional information for every chapter

***Interactive Quizzes*** for every chapter

***Court case updates*** that summarize new cases keyed to specific chapters

***Law on the Web features*** that provide links to the URLs at the end of every chapter

***Legal reference materials, including a “Statutes” page*** that offers links to selected statutes referenced in the text, a Spanish glossary, and other important legal resources available for free on the Web

***Links to ThomsonNOW for West’s Business Law:***

***Alternate Edition*** with four types of questions related to every chapter and one set of cumulative questions for each unit

## , ***Transition Guide***

For users of the Ninth Edition of *West’s Business Law: Alternate Edition*, an online *Transition Guide* details the changes made for the Tenth Edition. This *Guide* can be accessed at

**<http://westbuslaw10e.newtexts.com>**

## & **1-800-946-B-LAW**

To order any of these supplements, to order additional texts, or if you have any questions, problems, or comments, you can contact a specialist in business law and the legal environment directly, toll-free.