

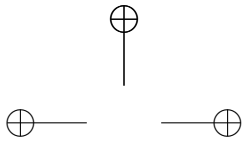
SOLUTIONS MANUAL

SYSTEM MODELING AND ANALYSIS

Foundations of System
Performance Evaluation



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Brian L. Mark



System Modeling and Analysis:

Foundations of System Performance Evaluation

Solution Manual (Chapters 2-13)

last updated June 14, 2009

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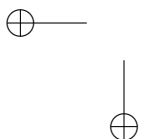
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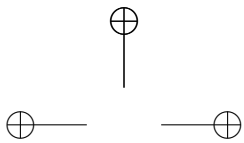
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CHAPTER 2

Basic Queueing Models

2.2 LITTLE’S FORMULA AND ITS GENERALIZATION

2.2-1. Little’s formula.

- (a) False : Little’s formula holds for arbitrary arrival processes.
- (b) False : For the same reason as part (a).
- (c) True: Little’s formula holds for arbitrary work-conserving disciplines.
- (d) True: For the same reason as part (a).

2.2-2. Little’s formula for multiple type jobs.

Little’s law can be generalized to

$$\bar{Q}_r = \lambda_r E[W_r], \tag{2.1}$$

where \bar{Q}_r is the mean number of type r jobs in queue and $E[W_r]$ is the mean waiting time for type r jobs in queue, for $r = 1, \dots, R$. The average queue size for a type r job is given by (2.1) for the FCFS queue discipline or any other work-conserving discipline.

2.2-3 Distributions seen by arrivals and departures.

In the interval $[0, T]$, for each arrival which causes $Q(t)$ to increase from n to $n + 1$ ($n = 0, 1, \dots$), there must be a corresponding departure that causes $Q(t)$ to decrease from $n + 1$ to n (since $Q(0) = Q(T) = 0$). This implies that the average queue size seen by an arrival is the same as that seen by a departure in the interval $[0, T]$.

BIRTH-AND-DEATH PROCESSES

2.3-1 Superposition of Poisson processes.

- (a) We have

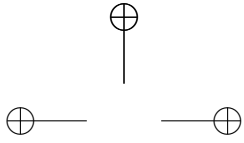
$$\begin{aligned} P[Y \geq y] &= P[X_1 \geq y, X_2 \geq y, \dots, X_m \geq y] \\ &= P[X_1 \geq y] \cdot P[X_2 \geq y] \cdots P[X_m \geq y] \\ &= e^{-\lambda_1 y} \cdot e^{-\lambda_2 y} \cdots e^{-\lambda_m y} = e^{-\sum_{i=1}^m \lambda_i y} = e^{-\lambda y}, \end{aligned}$$

where $\lambda \triangleq \sum_{i=1}^m \lambda_i$. Therefore,

$$F_Y(y) = 1 - e^{-\lambda y}, \quad y \geq 0,$$

so Y is exponentially distributed with parameter λ .

2 Chapter 2 Basic Queueing Models



- (b) Let X_j denote the inter-arrival time of the j th arrival stream. Since the arrival streams are independent, so to are the random variables X_j , $j = 1, \dots, m$. Furthermore, since the j th arrival stream is Poisson, X_j is an exponentially distributed random variable with parameter λ_j . The inter-arrival time of the aggregate stream is given by

$$Y = \min\{X_1, \dots, X_m\}.$$

From the result of part (a), we can conclude that Y is exponentially distributed with parameter $\lambda = \sum_{i=1}^m \lambda_i$. Therefore, the aggregate stream is a Poisson process with rate λ .

2.3-2. Consistency check of the Poisson process.

- (a) Let I_h denote a small interval of length h . From (2.3-2) we have

$$\begin{aligned} P[\text{no arrival in } I_h] &= P[N(h) = 0] = e^{-\lambda h} \\ &= 1 - \lambda h + \frac{(\lambda h)^2}{2!} - \frac{(\lambda h)^3}{3!} + \frac{(\lambda h)^4}{4!} + \dots \\ &= 1 - \lambda h + o(h), \\ P[1 \text{ arrival in } I_h] &= P[N(h) = 1] = \lambda h e^{-\lambda h} \\ &= \lambda h(1 - \lambda h + o(h)) = \lambda h + o(h), \\ P[\geq 2 \text{ arrivals in } I_h] &= \sum_{j=2}^{\infty} P[N(h) = j] = \sum_{j=2}^{\infty} \frac{(\lambda h)^j}{j!} \cdot e^{-\lambda h} = o(h). \end{aligned}$$

- (b) Let X_1 denote the time of the first arrival after the time origin (say $t = 0$) and X_2 denote the inter-arrival time between the first arrival and the second arrival. The RVs X_1 and X_2 are both exponentially distributed with parameter λ and have a common cdf:

$$F_X(x) = 1 - e^{-\lambda x}, \quad x \geq 0.$$

The event of no arrival in the interval I_h is equivalent to the event $\{X_1 > h\}$. Therefore,

$$P[\text{no arrival in } I_h] = P[X_1 > h] = e^{-\lambda h} = 1 - \lambda h + o(h).$$

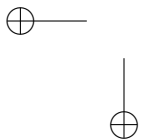
The event of two or more arrivals in the interval I_h is equivalent to the event $\{X_1 + X_2 \leq h\}$. Let $Y = X_1 + X_2$. Then,

$$P[\geq 2 \text{ arrivals in } I_h] = P[Y \leq h] = F_Y(h). \tag{2.2}$$

There are several ways of determining the cdf $F_Y(y)$. Since X_1 and X_2 are independent, the pdf of Y is given by

$$f_Y(y) = f_{X_1}(y) \otimes f_{X_2}(y).$$

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One can further show that in general, the cdf of Y is given by

$$F_Y(y) = F_{X_1}(y) \otimes f_{X_2}(y) = f_{X_1}(y) \otimes F_{X_2}(y). \quad (2.3)$$

Therefore,

$$\begin{aligned} F_Y(y) &= F_X(y) \otimes f_X(y) = \int_0^y (1 - e^{-\lambda x}) \cdot \lambda e^{-\lambda(y-x)} dx \\ &= \lambda e^{-\lambda y} \int_0^y (e^{\lambda x} - 1) dx = 1 - e^{-\lambda y} - \lambda y e^{-\lambda y}. \end{aligned}$$

Returning to (2.2), we obtain

$$\begin{aligned} P[2 \text{ or more arrivals in } I_h] &= F_Y(h) = 1 - e^{-\lambda h} - \lambda h e^{-\lambda h} \\ &= 1 - (1 - \lambda h + o(h)) - (\lambda h + o(h)) = o(h). \end{aligned}$$

Finally,

$$\begin{aligned} P[\text{one arrival in } I_h] &= 1 - P[\text{no arrival in } I_h] - P[\geq 2 \text{ arrivals in } I_h] \\ &= 1 - (1 - \lambda h + o(h)) - o(h) = \lambda h + o(h). \end{aligned}$$

To prove (2.3), note that

$$\begin{aligned} F_Y(y) &= \int_0^y f_{X_1}(x) \otimes f_{X_2}(x) dx = \int_0^y \int_0^x f_{X_1}(x-t) f_{X_2}(t) dt dx \\ &= \int_0^y \int_t^y f_{X_1}(x-t) f_{X_2}(t) dx dt = \int_0^y \int_0^{y-t} f_{X_1}(\alpha) d\alpha f_{X_2}(t) dt \\ &= \int_0^y F_{X_1}(y-t) f_{X_2}(t) dt = F_{X_1}(y) \otimes f_{X_2}(y). \end{aligned}$$

2.3-3. Decomposition of a Poisson process

- (a) We are given that $\{X_j\}$ is a sequence of i.i.d. random variables, exponentially distributed with parameter λ . Then for fixed n ,

$$S_n = X_1 + \cdots + X_n$$

and has an Erlang- n distribution. The cdf of S_n is given by

$$\begin{aligned} F_{S_n}(x) &= P[S_n \leq x] = 1 - P[< n \text{ arrivals in an interval of length } x] \\ &= 1 - \sum_{j=0}^{n-1} P[A(x) = j] = 1 - e^{-\lambda x} \sum_{j=0}^{n-1} \frac{(\lambda x)^j}{j!}. \end{aligned}$$

Therefore,

$$P[S_n > x] = \sum_{j=0}^{n-1} P[A(x) = j] = e^{-\lambda x} \sum_{j=0}^{n-1} \frac{(\lambda x)^j}{j!}.$$

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Hence,

$$\begin{aligned}
 P[S_N > x] &= \sum_{n=1}^{\infty} P[S_N > s|N = n]P[N = n] \\
 &= \sum_{n=1}^{\infty} e^{-\lambda x} \sum_{j=0}^{n-1} \frac{(\lambda x)^j}{j!} \cdot (1-r)^{n-1}r \\
 &= re^{-\lambda x} \sum_{n=0}^{\infty} \sum_{j=0}^n \frac{(\lambda x)^j}{j!} \cdot (1-r)^n \\
 &= re^{-\lambda x} \sum_{j=0}^{\infty} \sum_{n=j}^{\infty} \frac{(\lambda x)^j}{j!} \cdot (1-r)^n \\
 &= re^{-\lambda x} \sum_{j=0}^{\infty} \sum_{m=0}^{\infty} \frac{(\lambda x)^j}{j!} \cdot (1-r)^{m+j} \\
 &= re^{-\lambda x} \sum_{j=0}^{\infty} \frac{[(\lambda(1-r)x)]^j}{j!} \cdot \sum_{m=0}^{\infty} (1-r)^m \\
 &= re^{-\lambda x} \cdot e^{\lambda(1-r)x} \left(\frac{1}{r}\right) = e^{-\lambda r x}
 \end{aligned}$$

which shows that S_N has an exponential distribution with parameter λr .

- (b) In decomposing the Poisson stream into m substreams, each arrival is assigned independently to the k th substream with probability r_k , where $\sum_{k=1}^m r_k = 1$. Consider an arrival that is assigned to the k th substream. The number of subsequent arrivals of the original Poisson stream until the next arrival that is assigned to the k th substream is a random variable N_k with distribution

$$P[N_k = n] = (1 - r_k)^{n-1} r_k, \quad n = 0, 1, \dots$$

Therefore, the inter-arrival time between arrivals assigned to the k th substream is a random variable

$$S_{N_k} = X_1 + \dots + X_{N_k},$$

where X_i are inter-arrival times of the original Poisson process. Hence, the X_i are i.i.d. and exponentially distributed with parameter λ . By the result from part (a), S_{N_k} is exponentially distributed with parameter $r_k \lambda$. Therefore, the k th substream is Poisson with rate $r_k \lambda$.

2.3-4. Alternate decomposition of a Poisson stream. Let X_i represent the interarrival time between the i th and the $(i + 1)$ -st arrival. For substream 1, the time between the first and the second arrival is given by

$$Y = X_1 + X_2 + \dots + X_m.$$

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The event $\{Y \leq y\}$ is equivalent to the event that there are fewer than m arrivals of the original Poisson stream in an interval of length y , i.e.,

$$\begin{aligned} F_Y(y) &\triangleq P[Y \leq y] = 1 - P[\text{< } m \text{ arrivals in an interval of length } y] \\ &= 1 - \sum_{j=0}^{m-1} P[A(y) = j] = 1 - \sum_{j=0}^{m-1} \frac{(\lambda y)^j}{j!} e^{-\lambda y}, \end{aligned}$$

which is an Erlang- m distribution with mean m/λ .

2.3-5. Derivation of the Poisson distribution.

(a) Equation (2.3-9) for $n = 0$ can be written as:

$$\frac{d}{dt} \ln(P_0(t)) = -\lambda,$$

which is a simple, separable first-order differential equation. Integrating both sides and solving for $P_0(t)$ yields $P_0(t) = K e^{-\lambda t}$, where the constant K is determined by the initial condition $P_0(0) = 1$. Hence, $K = 1$ and

$$P_0(t) = e^{-\lambda t}. \quad (2.4)$$

Substituting (6.5) into (2.3-9) for $n = 1$, we obtain

$$P_1'(t) + \lambda P_1(t) = \lambda e^{-\lambda t}. \quad (2.5)$$

Equation (2.5) is a first-order differential equation that can be reduced to a separable form by multiplying both sides by an integrating factor. More generally, let us re-write (2.5) as follows:

$$P_1'(t) + R(t)P_1(t) = Q(t), \quad (2.6)$$

where in this case, $R(t) = \lambda$ and $Q(t) = \lambda e^{-\lambda t}$. The integrating factor can be obtained by supposing that the left-hand side of (2.6) to be the derivative of a product $\phi(t)P_1(t)$, given by

$$\phi(t)P_1'(t) + \phi'(t)P_1(t). \quad (2.7)$$

Multiplying the left-hand side of (2.6) by $\phi(t)$, we have

$$\phi(t)P_1'(t) + \phi(t)R(t)P_1(t) = \phi(t)Q(t). \quad (2.8)$$

Equating the left-hand side of (2.8) with (2.7), we see that they can be made equal by choosing $\phi(t)$ such that

$$\phi'(t) = \phi(t)R(t). \quad (2.9)$$

This is a simple separable equation that has the solution

$$\phi(t) = e^{\int R(t)dt}, \quad (2.10)$$

which is the integrating factor we seek.

After multiplying (2.5) by the integrating factor $\phi(t)$, we obtain:

$$\frac{d}{dt} \left[e^{\int R(t)dt} P_1(t) \right] = Q(t) e^{\int R(t)dt}. \quad (2.11)$$

The left-hand side is an exact derivative that can be integrated directly. In particular, we have

$$\frac{d}{dt} [e^{\lambda t} P_1(t)] = \lambda. \quad (2.12)$$

Hence, we obtain (using the fact that $P_1(0) = 1$):

$$P_1(t) = \lambda t e^{-\lambda t}. \quad (2.13)$$

To proceed by induction, we postulate the result

$$P_n(t) = \frac{(\lambda t)^n}{n!} e^{-\lambda t} \quad (2.14)$$

and show that the result holds for $P_{n+1}(t)$. From (4.61), we have:

$$P'_{n+1}(t) + \lambda P_{n+1}(t) = \lambda P_n(t) = \lambda \frac{(\lambda t)^n}{n!} e^{-\lambda t}.$$

Multiplying both sides by the integrating factor $\phi(t) = e^{\lambda t}$, we have:

$$\frac{d}{dt} [e^{\lambda t} P_{n+1}(t)] = \lambda \frac{(\lambda t)^n}{n!}.$$

Integrating both sides and using the fact that $P_{n+1}(0) = 0$, we obtain the required result:

$$P_{n+1}(t) = \frac{(\lambda t)^{(n+1)}}{(n+1)!} e^{-\lambda t}.$$

Thus, by induction, we have shown the validity of (2.14) for all $n \geq 0$.

- (b) Taking the Laplace transform of the system of differential equations (4.61) and (4.62), we have:

$$sP_n^*(s) - P_n(0) = -\lambda P_n^*(s) + \lambda P_{n-1}^*(s), \quad n \geq 1 \quad (2.15)$$

$$sP_0^*(s) - P_0(0) = -\lambda P_0^*(s). \quad (2.16)$$

From (2.16) and the fact that $P_0(0) = 1$, we obtain $P_0^*(s) = \frac{1}{s+\lambda}$. Noting that $P_n(0) = 0$ in (2.15) we have, in particular for $n = 1$,

$$(s + \lambda)P_1^*(s) = \lambda P_0^*(s).$$

Therefore, $P_1^*(s) = \frac{\lambda}{(s+\lambda)^2}$. Using induction, it is straightforward to show that

$$P_n^*(s) = \frac{\lambda^n}{(s+\lambda)^{n+1}} \quad (2.17)$$

Inverting (2.17), we obtain the desired result:

$$P_n(t) = \frac{(\lambda t)^n}{n!} e^{-\lambda t},$$

where we have used the following Laplace transform properties:

$$\mathcal{L}^{-1}\{f^*(s+a)\} = f(t)e^{-at} \quad (2.18)$$

$$\mathcal{L}^{-1}\left\{\frac{1}{s^{n+1}}\right\} = \frac{t^n}{n!}. \quad (2.19)$$

2.3-6. Uniformity of Poisson arrivals.

- (a) Suppose there are n arrivals in the interval $(0, T]$. The joint probability that there are i arrivals in a subinterval $(0, t]$, one arrival in $(t, t+h]$, and $n-i-1$ arrivals in $(t+h, T]$ is the product of three factors obtained from the Poisson distribution:

$$\begin{aligned} & \left(\frac{(\lambda t)^i}{i!} e^{-\lambda t}\right) (\lambda h e^{-\lambda h}) \left(\frac{[\lambda(T-t-h)]^{n-i-1}}{(n-i-1)!} e^{-\lambda(T-t-h)}\right) \\ &= \frac{\lambda^n h e^{-\lambda T}}{(n-1)!} \binom{n-1}{i} t^i (T-t-h)^{n-i-1} \end{aligned}$$

Summing the above expression over the possible values of i , we find that the joint probability that there are n arrivals in $(t, T]$ with one arrival in $(t, t+h]$ is

$$\frac{\lambda^n h e^{-\lambda T}}{(n-1)!} \sum_{i=0}^n \binom{n-1}{i} t^i (T-t-h)^{n-i-1} = \frac{[\lambda(T-h)]^{n-1}}{(n-1)!} \lambda h e^{-\lambda T}, \quad (2.20)$$

where we used the binomial formula

$$\sum_{i=0}^k \binom{k}{i} x^i y^{k-i} = (x+y)^k.$$

Since h is an infinitesimal interval, we rewrite (2.20) as

$$P[n \text{ arrivals in } (0, T], 1 \text{ arrival in } (t, t+h]] = \frac{(\lambda T)^{n-1}}{(n-1)!} \lambda h e^{-\lambda T} + o(h),$$

obtaining the conditional probability

$$\begin{aligned} P[1 \text{ arrival in } (t, t+h] | n \text{ arrivals in } (0, T]] &= \frac{\frac{(\lambda T)^{n-1}}{(n-1)!} \lambda h e^{-\lambda T} + o(h)}{\frac{(\lambda T)^n}{n!} e^{-\lambda T}} \\ &= \frac{nh}{T} + o(h). \end{aligned}$$

(b) Since the n arrivals are independent, any one of them will fall into the interval $(t, t + h]$ with equal chance. Thus, the conditional probability that a call arrives in $(t, t + h]$, given that it is one of n arrivals in $(0, T]$ is $\frac{h}{T}$. This final expression is independent of n , hence the conditional probability is unconditional. Thus, we have proved (2.3-34).

2.3-7. Pure birth process. When $\lambda(n) = \lambda$ and $\mu(n) = 0$ for all $n \geq 0$, the differential-difference equations of the B-D process become:

$$p'_n(t) = -\lambda p_n(t) + \lambda p_{n-1}(t), \quad n = 1, 2, \dots, \quad (2.21)$$

$$p'_0(t) = -\lambda p_0(t). \quad (2.22)$$

Using the same procedure as in Exercise 2.3-6, these equations can be solved to obtain the Poisson distribution:

$$p_n(t) = \frac{(\lambda t)^n}{n!} e^{-\lambda t}, \quad n = 0, 1, \dots$$

2.3-8. Time-dependent solution. When $\mu(n) = 0$ for all $n \geq 0$, but state-dependent birth rates $\lambda(n)$ are permitted, the differential-difference equations of the B-D process become:

$$p'_n(t) = -\lambda(n)p_n(t) + \lambda(n-1)p_{n-1}(t), \quad n = 1, 2, \dots, \quad (2.23)$$

$$p'_0(t) = -\lambda p_0(t). \quad (2.24)$$

If we multiply both sides of (2.23) by the integrating factor $e^{\lambda(n)t}$, we obtain:

$$\frac{d}{dt}[e^{\lambda(n)t} p_n(t)] = \lambda(n-1)p_{n-1}(t)e^{\lambda(n)t}. \quad (2.25)$$

After integrating both sides from 0 to t and re-arranging, we obtain:

$$p_n(t) = e^{-\lambda(n)t} \left[\lambda(n-1) \int_0^t p_{n-1}(x)e^{\lambda(n)x} dx + K \right], \quad (2.26)$$

where K is a constant determined by the initial condition $p_n(0) = K$.

2.3-9. Pure death process. When $\lambda(n) = 0$ and $\mu(n) = \mu$ for all $n \geq 0$, the differential-difference equations of the B-D process become:

$$p'_{N_0}(t) = -\mu p_{N_0}(t), \quad (2.27)$$

$$p'_n(t) = -\mu p_n(t) + \mu p_{n+1}(t), \quad n = 1, \dots, N_0 - 1 \quad (2.28)$$

$$p'_0(t) = \mu p_1(t). \quad (2.29)$$

Solving (2.27), we obtain

$$p_{N_0}(t) = e^{-\mu t}. \quad (2.30)$$

Similar to the approach in Problem 4.7, we can obtain from (2.28) and (2.29), the following result:

$$p_n(t) = \mu e^{-\mu t} \int_0^t e^{\mu x} p_{n+1}(x) dx, \quad n = 1, \dots, N_0 - 1. \quad (2.31)$$

Applying (2.31) successively for $n = 1, 2, \dots, N_0 - 1$, we obtain:

$$p_n(t) = \frac{(\mu t)^{N_0-n}}{(N_0-n)!} e^{-\mu t}, \quad n = 1, \dots, N_0.$$

For each t we have:

$$p_0(t) + \sum_{n=1}^{N_0} p_n(t) = 1.$$

Thus, we find that

$$p_0(t) = 1 - \sum_{n=1}^{N_0} \frac{(\mu t)^{N_0-n}}{(N_0-n)!} e^{-\mu t} = 1 - \sum_{n=0}^{N_0-1} \frac{(\mu t)^n}{n!} e^{-\mu t}.$$

2.3-10 The time-dependent PGF. Multiply both sides of (2.21) and (2.22) by z^n and sum from $n = 0$ to ∞ to obtain:

$$\sum_{n=0}^{\infty} p'_n(t) z^n = -\lambda \sum_{n=0}^{\infty} p_n(t) z^n + \lambda \sum_{n=1}^{\infty} p_{n-1}(t) z^n, \quad (2.32)$$

which is equivalent to

$$\frac{\partial}{\partial t} G(z, t) = -\lambda G(z, t) + \lambda z G(z, t) \quad (2.33)$$

$$= -\lambda(1-z)G(z, t). \quad (2.34)$$

Equation (2.34) is a simple, separable first order differential equation whose solution is:

$$G(z, t) = e^{-\lambda(1-z)t} = \sum_{n=0}^{\infty} e^{-\lambda t} \frac{(\lambda t)^n}{n!} z^n. \quad (2.35)$$

Hence,

$$p_n(t) = e^{-\lambda t} \frac{(\lambda t)^n}{n!}.$$

2.3-11. Time-dependent solution for a certain BD process. When $\lambda_n = \lambda$ and $\mu_n = n\mu$ for all n , equations (2.3-46) become

$$p'_n(t) = -(\lambda + n\mu)p_n(t) + \lambda p_{n-1}(t) + (n+1)\mu p_{n+1}(t), \quad n = 1, 2, 3, \dots, \quad (2.36)$$

$$p'_0(t) = -\lambda p_0(t) + \mu p_1(t). \quad (2.37)$$

Multiply both sides of (2.36) by z^n , sum from $n = 1$ to ∞ and then add (2.37) to obtain

$$\begin{aligned} \sum_{n=0}^{\infty} p'_n(t)z^n &= -\lambda \sum_{n=0}^{\infty} p_n(t)z^n - \mu z \sum_{n=0}^{\infty} np_n(t)z^{n-1} \\ &\quad + \lambda z \sum_{n=0}^{\infty} p_n(t)z^n + \mu \sum_{n=0}^{\infty} np_n(t)z^{n-1}. \end{aligned} \tag{2.38}$$

Noting that

$$\frac{\partial}{\partial t}G(z, t) = \sum_{n=0}^{\infty} p'_n(t)z^n \text{ and } \frac{\partial}{\partial z}G(z, t) = \sum_{n=0}^{\infty} np_n(t)z^{n-1},$$

we can rewrite (2.38) as

$$\frac{\partial}{\partial t}G(z, t) = (z - 1) \left[\lambda G(z, t) + \mu \frac{\partial}{\partial z}G(z, t) \right]. \tag{2.39}$$

One can easily verify by direct substitution that

$$G(z, t) = \exp \left\{ \frac{\lambda}{\mu} (1 - e^{-\mu t})(z - 1) \right\}. \tag{2.40}$$

is the unique solution to (2.39).

Since $p_n(t)$ is the coefficient of z^n in the power series expansion of $G(z, t)$, we have

$$p_n(t) = \frac{1}{n!} \frac{\partial^n}{\partial z^n} G(z, t) \Big|_{z=0}. \tag{2.41}$$

From (2.40), we obtain that

$$\frac{\partial}{\partial z}G(z, t) = \frac{\lambda}{\mu} (1 - e^{-\mu t}) G(z, t),$$

which implies that

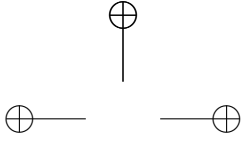
$$\frac{\partial^n}{\partial z^n} G(z, t) = \left[\frac{\lambda}{\mu} (1 - e^{-\mu t}) \right]^n G(z, t). \tag{2.42}$$

From (2.40), (2.41), and (2.42), we obtain

$$p_n(t) = \frac{\left[\frac{\lambda}{\mu} (1 - e^{-\mu t}) \right]^n}{n!} G(z, t) \Big|_{z=0} = \frac{\left[\frac{\lambda}{\mu} (1 - e^{-\mu t}) \right]^n}{n!} \exp \left\{ \frac{-\lambda}{\mu} (1 - e^{-\mu t}) \right\}.$$

2.4 BIRTH-AND-DEATH QUEUEING MODELS

2.4-1. Splitting a Poisson stream.



- (a) As shown in Section 2.3, the k -th substream is a Poisson process with rate $p_k\lambda$, $k = 1, 2, \dots, K$, and the K Poisson streams are statistically independent.
- (b) The interarrival time T of each substream is K -stage Erlangian distributed with mean K/λ .

$$F_T(t) = 1 - e^{-\lambda t} \sum_{j=0}^{K-1} \frac{(\lambda t)^j}{j!}, \quad t \geq 0.$$

2.4-2. Erlangian distribution.

- (a) The LT of an exponential random variable with mean μ is given by

$$f^*(s) = \frac{\mu}{s + \mu}.$$

Therefore, the LT of Y_i is

$$f_Y^*(s) = \frac{n\lambda}{s + n\lambda}.$$

Since $X = Y_1 + \dots + Y_n$,

$$f_X^*(s) = [f_Y^*(s)]^n = \left(\frac{n\lambda}{s + n\lambda} \right)^n. \quad (2.43)$$

- (b) The pdf of X can be obtained by inverting the LT given in (2.43). Using properties of the LT we have

$$\begin{aligned} f_X(x) &= (n\lambda)^n \mathcal{L}^{-1} \left[\frac{1}{(s + n\lambda)^n} \right] = (n\lambda)^n e^{-\lambda nx} \mathcal{L}^{-1} \left[\frac{1}{s^n} \right] \\ &= (n\lambda)^n e^{-\lambda nx} \cdot \frac{x^{n-1}}{(n-1)!} = \frac{(n\lambda x)^n}{x(n-1)!} e^{-\lambda nx}. \end{aligned}$$

- (c) The mean of X is

$$E[X] = nE[Y_i] = n \frac{1}{n\lambda} = \frac{1}{\lambda}.$$

The variance of X is

$$\text{Var}[X] = n\text{Var}[Y_i] = n \frac{1}{(n\lambda)^2} = \frac{1}{n\lambda^2}.$$

2.4-3. Erlangian distribution (continued). The service completions of customers 1 through n may be considered as arrivals of a Poisson process, since the service times are exponentially distributed and i.i.d. The event that the

total time to serve n customers, W , exceeds some value x is equivalent to the event that there are $n - 1$ or fewer arrivals in the interval $[0, x]$, i.e.,

$$P[W > x|n] = P[n - 1 \text{ or fewer arrivals in } [0, x]] = \sum_{j=0}^{n-1} \frac{(\mu x)^j}{j!} e^{-\mu x}.$$

Hence,

$$F_W(x|n) = P[W \leq x|n] = 1 - \sum_{j=0}^{n-1} \frac{(\mu x)^j}{j!} e^{-\mu x}.$$

2.4-4. Balance equation of M/M/1.

- (a) The detailed balance equation for the M/M/1 queue equates the probability flow rate from state $n - 1$ to state n with that from state n to state $n - 1$. The flow rates must be equal if the queue reaches a stable equilibrium. Therefore, the balance equations are given by

$$\mu p_n = \lambda p_{n-1}, \quad n = 1, 2, \dots, \tag{2.44}$$

or equivalently,

$$p_n = \rho p_{n-1}, \quad n = 1, 2, \dots, \tag{2.45}$$

where $\rho = \lambda/\mu$.

- (b) Multiply both sides of (2.45) by z^n and sum from $n = 1$ to ∞ to obtain

$$\sum_{n=1}^{\infty} p_n z^n = \rho \sum_{n=1}^{\infty} p_{n-1} z^n. \tag{2.46}$$

Simplifying the above equation, we have

$$G(z) - p_0 = \rho z G(z). \tag{2.47}$$

Solving for $G(z)$, we have

$$G(z) = \frac{p_0}{1 - \rho z}.$$

Using the fact that $G(z) = 1$, we find that $p_0 = 1 - \rho$. Hence,

$$G(z) = \frac{1 - \rho}{1 - \rho z}.$$

- (c) Expanding $G(z)$ as a power series, we find that

$$G(z) = \sum_{n=0}^{\infty} (1 - \rho) \rho^n z^n.$$

Hence, we see that $p_n = (1 - \rho) \rho^n$ for $n = 0, 1, \dots$.

2.4-5. PASTA and related properties in the M/M/1 queue.

- (a) Due to the uniformity property of the Poisson process, the proportion of arriving calls in the interval $(0, T)$ that find n in the system can be expressed as the following ratio:

$$a_n = \frac{\text{expected number of arrivals in } (0, T) \text{ that find } n \text{ in the system}}{\text{expected number of arriving calls in } (0, T)}.$$

The expected number of calls during $(0, T)$ that find exactly n calls in the system is $\lambda p_n T$. Thus,

$$a_n = \frac{\lambda p_n T}{\sum_{i=0}^{\infty} \lambda p_i T} = \frac{\lambda p_n T}{\lambda T} = p_n$$

- (b) From Problem (2.2-1), we know that $a_n = d_n$ holds for any work-conserving queueing discipline. Hence, in this case $p_n = d_n$, i.e., the probability distribution of the number of system seen by departing customers is $\{p_n\}$.
- (c) If the arrival process is state-dependent, i.e., the arrival rate $\lambda(n)$ depends on the state of the system, then

$$a_n = \frac{\lambda(n)p_n T}{\sum_{i=0}^{\infty} \lambda(i)p_i T} = \frac{\lambda(n)p_n}{\sum_{i=0}^{\infty} \lambda(i)p_i},$$

which does not equal p_n in general.

2.4-6. Derivation of the waiting time distribution. From (2.4-25) we have

$$\begin{aligned} F_W(x) &= 1 - \rho + (1 - \rho) \sum_{n=1}^{\infty} \rho^n - (1 - \rho) e^{-\mu x} \sum_{n=1}^{\infty} \sum_{j=0}^{n-1} \rho^n \frac{(\mu x)^j}{j!} \\ &= 1 - (1 - \rho) e^{-\mu x} \sum_{j=0}^{\infty} \sum_{n=j+1}^{\infty} \rho^n \frac{(\mu x)^j}{j!} \\ &= 1 - (1 - \rho) e^{-\mu x} \sum_{j=0}^{\infty} \frac{\rho^{j+1}}{1 - \rho} \frac{(\mu x)^j}{j!} = 1 - \rho e^{-\mu x} \sum_{j=0}^{\infty} \frac{(\rho \mu x)^j}{j!} \\ &= 1 - \rho e^{-\mu(1-\rho)x}. \end{aligned}$$

2.4-7. Laplace transform method. The waiting time experienced by a call that arrives with $n \geq 1$ calls ahead of it in the system is given by:

$$W = R_1 + S_2 + \cdots + S_n, \quad (2.48)$$

where R_1, S_2, \dots, S_n are i.i.d. according to an exponential distribution of parameter μ . If there are 0 calls ahead of the arriving call, its waiting time will be 0. That is, the conditional pdf of W given $N = 0$ is given by $f_W(t|0) = \delta(t)$,

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